

# **Township collects only the portion of EMS transport costs covered by insurance**

The township bills it's EMS patients' health insurance providers for the cost of emergency transport services. If any portion of the bill is not covered by the patient's insurance policy, the township will "soft" bill for the remainder. "Soft" billing means that the township writes off any balance the insurance policy doesn't cover. Washington Township residents who have a balance due will not be billed for insurance co-pays, deductibles or any other additional charges for EMS transport, even if they are uninsured. Non-residents will be billed (three attempts will be made) for any uncovered balance. After three unsuccessful attempts to collect the unpaid balance, the bill is written off.