

2017  
Annual Report

# WASHINGTON TOWNSHIP





*By the end of 2017, I had just three months under my belt as the Township's Administrator. But the welcome I received during this time taught me a lot about Washington Township. Staff is capable, cooperative, and professionally and personally invested in serving the Dublin community. It is this culture of teamwork and diligence that helped the Fire Department accomplish two outstanding achievements in 2017: National Accreditation and an ISO 1 rating. These two distinctions make the Fire Department one of only 57 fire departments in the United States that can claim both achievements.*

*On the legislative front, H.B. 69 was passed by the Ohio General Assembly to provide reimbursement of township fire/EMS levy revenue from new residential tax increment financing (TIF) districts (established by a municipality after March 2018). Trustee Denise Franz King was instrumental in working with other interested parties, providing testimony and contacting legislators to seek the bill's passage so townships would be protected from the loss of future levy dollars.*

*Providing high quality services is always our goal, but we know that we must also do it efficiently in order to maintain a strong financial position. We do this by advocating continuous process improvements, implementing cost-savings measures, and partnering in the community to extend our reach and best utilize our budget.*

*As an investor in Washington Township, we hope you find the information in this report valuable. I welcome your questions anytime.*

---

**ERIC RICHTER, ADMINISTRATOR - (614) 652-3929**



## HIGHEST ISO RATING

The Insurance Services Organization (ISO) recently upgraded the Fire Department's rating from a class 2 to a class 1, the highest rating offered, crediting the department's ability to meet the highest standards for both access to and delivery of water used for fire suppression. An ample water supply and broad delivery system provide the flow rates and access points (hydrants) that ensure water availability for fighting fires. In unincorporated regions of the Township, where there are no hydrants, the fire department meets the water availability and delivery standards by utilizing agreements with neighboring fire departments who can shuttle water in tanker trucks to the emergency scene.

Because ISO ratings are sound indicators of community fire protection capabilities, fire insurance providers take this rating into account when setting premiums for residents who have ISO 1 rated fire protection services.

## NATIONALLY ACCREDITED FOR 10 YEARS

For the third time, the Fire Department earned Accreditation status from the Commission on Fire Accreditation International (CFAI). This program allows fire departments to benchmark their performance, every five years, against a number of indicators involving operations, training, equipment, disaster response planning, human resources, inspections, investigations, public education and finance. Accreditation is one way the fire department demonstrates to its taxpayers that their support is being used efficiently and effectively.





## **PULSEPOINT PARTNER**

Nearly 8% of all Washington Township's EMS calls in 2017 were for cardiac-related issues. Immediate response is imperative in cardiac emergencies because the victim's chance of survival decreases by 10% with every passing minute they go unaided. Citizens who are trained in CPR can be the life-saving link to survival for cardiac arrest victims by providing CPR until emergency responders arrive. This is true as long as there are people nearby who are CPR trained. When there aren't, the app called PulsePoint Respond can help. When linked with a fire department's emergency dispatch system, users who are CPR trained join a network of people who are notified of nearby cardiac arrest emergencies where their help is needed.

In July, Washington Township and the City of Dublin became PulsePoint partners, offering residents the opportunity to join the network of potential lifesavers. By the end of the year, more than 1050 users had downloaded the app. Neighboring fire departments serving the cities of Hilliard and Upper Arlington are also PulsePoint partners, thus increasing central Ohio's capacity to deliver life saving CPR through its capable citizens.

## **EMS BILLING**

In January 2017, the township began billing health insurance companies for patient transports to hospitals. This recovery generated \$798,942.31 in revenue. The funds are used exclusively to provide emergency medical response services.

## COMMUNITY SAFETY PLANNING WITH DUBLIN PARKS AND RECREATION

Washington Township and the City of Dublin became partners in a community safety initiative to identify and mitigate known and potential risks to residents who enjoy the outdoors, including Dublin’s parks. Two areas that received City and fire department attention in 2017 were the Scioto River and Indian Run Falls. Both are popular recreation destinations.

Emergencies occurring in the Scioto River pose significant access challenges for the fire department, as the riverbank doesn’t always accommodate rescue trucks, trailers with boats, and equipment. To address this issue, the City and fire department are partnering on a project to develop a new riverbank access point. The site will be engineered to enable easier and faster deployment of rescuers and their equipment into the river. The anticipated completion date is Spring 2018.

The second site, Indian Run Falls, is the site of a steep ravine and waterfall, both of which sometimes lure park visitors to take risks that often result in falls and injuries. After a site assessment and a review of past rescues and their locations, the City of Dublin Parks and Recreation Department and the fire department have identified strategies the City can implement to ensure visitors understand park rules and the potential risks of disregarding them.

## COMMUNITY SAFETY PROGRAMS

Safety education programs are offered to all ages with an emphasis on school-age youth. Programs address fire and personal safety and serve to broaden residents’ understanding of fire department operations and services.

| Event/Class Type                   | Participants  |
|------------------------------------|---------------|
| First Aid Certification            | 102           |
| First Aid Awareness                | 107           |
| CPR                                | 1923          |
| Fire Extinguisher Training         | 171           |
| Community Outreach & Education*    | 9954          |
| Child Car Seat Checks              | 255           |
| <b>Total Program Participation</b> | <b>12,482</b> |

\*Includes fire station tours, school assemblies, community talks, Dublin Safety City program, block party appearances, fire station open house and poster contest, fire exit drill simulations, and community events.

“ Washington Township hires good people, professional people, and in my case, people who had the experience and knowledge to anticipate how rapidly my condition could worsen, which it did. If not for Paramedic Vagnier and God looking out for me, I would not be here today. ”

“ My husband wasn't yet home from the hospital when the Paramedics stopped by our house to check on me. And since my husband's recovery, if we see the firefighters when we're out at the store or run into them at a community event, they say, 'Now, don't hesitate to call us if you need us. We'll be right there.' They always remind us that they are here for us. ”



---

**DENNIS AND MYRA CAPLINGER**

“ Our first encounter with the Washington Township Fire Department was in the middle of the night when we called the squad for my son who was having an asthma attack. The crew was professional and courteous, and took wonderful care of our son. Soon after, we attended their annual fire station open house, where we first met Inspector Brad Flora. He took a particular interest in my daughter Natalie, even joining her as she crawled under the smoke display to demonstrate how to keep low and safe in a fire.

---

**ANDREW HAYEK AND NATALIE HAYEK**





*Not long afterwards, Brad presented an educational program at Wyandot Elementary, where Natalie is a student. He remembered her, which really made an impression on her. She talked about it when she got home. The following year, we again attended the open house event, and Brad made it another special day. That year, he made another Wyandot Elementary appearance, only this time to attend a birthday luncheon with Natalie and her friends.*

*This past year, after learning about the availability of fire station meeting rooms for birthday parties, we reserved a room at Station 93. Inspector Brad attended the party, led a firehouse tour and stayed for cake and ice cream. We realize how special it is to have a great service in Dublin, and appreciate Brad Flora and the entire Washington Township Fire Department for being a positive, open and friendly community service. They truly go above and beyond duty. ”*



## CODE COMPLIANCE FOR SAFER BUILDINGS

The Fire Department's chief code official, the fire marshal, oversees the work of four fire inspectors, whose responsibility it is to make certain that buildings are safe for the public to occupy. Fire inspectors inspect all commercial addresses in the Township to identify and enable resolution of fire code violations.

| Type of Inspection   | Number      |
|--|-------------|
| Fire Protection Systems<br>(i.e. exhaust hoods, duct smoke detectors, sprinkler systems) | 576         |
| Existing Commercial Structures   | 1917        |
| Residential (for adopting and fostering children)  | 10          |
| Above/Underground Storage Tank Removal   | 22          |
| Re-inspections to remedy code violations   | 753         |
| <b>Total Inspections</b>   | <b>3278</b> |
| <b>Total fire code violations</b>  | <b>3387</b> |



“ Our family has a special relationship with Washington Township Fire and EMS. They were with us when our son Will was born and with us a week later when we experienced his devastating loss. The teams that responded to both of our calls did not stop helping or caring after that tragic day. We quickly understood that our son’s life touched many people during his short time here on earth. The men and women of Washington Township Fire Department help remind us of that every day. We feel honored that such amazing people are helping to take care of our community.”

---

**BRYAN AND MEGAN GORDON WITH SONS  
KEEGAN (LEFT) AND TYLER (RIGHT)**



## CALLS FOR EMERGENCY SERVICES

Total call volume has increased nearly 22% since 2013. Call volume is expected to increase in the future as Dublin's population increases and ages, and planned business development projects like the Bridge Street District and West Innovation District are completed.

| Year               | 2013 | 2014 | 2015 | 2016 | 2017 |
|--------------------|------|------|------|------|------|
| Total Calls        | 4660 | 4949 | 5357 | 5783 | 5681 |
| Fire & Other Calls | 1250 | 1531 | 1476 | 1498 | 1502 |
| EMS Calls          | 3410 | 3233 | 3881 | 4285 | 4179 |

## EXCEEDING NATIONAL STANDARDS

Accreditation standards set by the Commission on Fire Accreditation International require that the fire department monitor all emergency response times to ensure arrival on scene within eight minutes (excluding call handling) or within nine minutes (including call handling). Every call that does not meet these standards is evaluated for cause. This information is used to identify trends that negatively impact response time and as justification for changes in dispatching (staffing and or equipment) or procedures to remedy them.

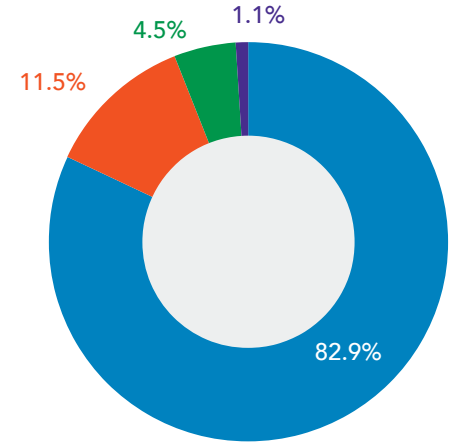
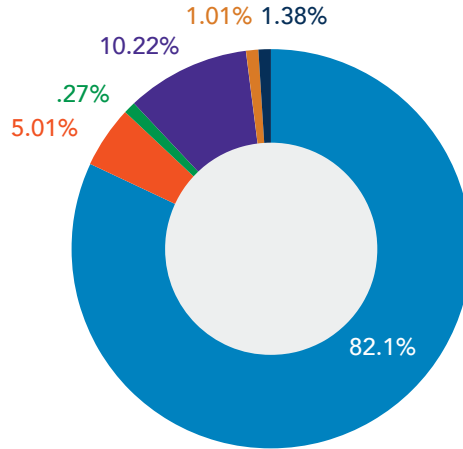
### Time to Arrival with 90% Frequency (mins:secs)

| Call Type  | including call handling | excluding call handling |
|------------|-------------------------|-------------------------|
| Fire/Other | 8:30                    | 7:11                    |
| EMS        | 8:16                    | 6:47                    |

### Actual vs. Budgeted Revenue and Expenditures by Fund (bar graph)

| Fund                      | Revenue Budget | Revenue Actual | Expense Budget | Expense Actual |
|---------------------------|----------------|----------------|----------------|----------------|
| General                   | 1,611,332      | 1,523,335      | 836,900        | 669,043        |
| Motor Vehicle License Tax | 4,500          | 6,030          | 66,868         | -              |
| Gas Tax                   | 90,000         | 94,502         | 129,000        | 3,190          |
| Police                    | -              | 1,299          | -              | -              |
| Fire                      | 20,682,548     | 20,641,342     | 22,335,600     | 19,382,507     |
| EMS Billing               | 750,000        | 798,942        | 57,500         | 41,401         |





### Revenue by Source

|                              |                   |
|------------------------------|-------------------|
| Property & Other Local Taxes | 18,938,465        |
| Charges for Services         | 1,154,718         |
| Licenses, Permits, Fees      | 62,918            |
| Intergovernmental Receipts   | 2,358,365         |
| Interest                     | 232,002           |
| Misc. sources, interest      | 318,983           |
| <b>Total Revenue</b>         | <b>23,065,451</b> |

### Expenditures by Purpose

|                            |                   |
|----------------------------|-------------------|
| All Personnel and Benefits | 16,652,934        |
| Purchased Services         | 2,323,413         |
| Capital                    | 895,679           |
| Other                      | 224,115           |
| <b>Total Expenditures</b>  | <b>20,096,141</b> |

## Financial Report

Combined statement of receipts, disbursements, and changes in balances.

This is an unaudited financial statement.

| <b>Revenue Receipts</b>                          | <b>Total</b>       |
|--|--------------------|
| Taxes  | 18,938,465         |
| Charges for Services                             | 1,154,718          |
| Licenses, Permits, and Fees                      | 62,918             |
| Intergovernmental Receipts                       | 2,358,365          |
| Interest   | 232,002            |
| All Other Revenue                                | 318,983            |
| <b>Total Revenue Receipts</b>                    | <b>23,065,451</b>  |
| <b>Expenditure Disbursements</b>                 |                    |
| General Government                               | 394,929            |
| Public Safety                                    | 18,578,229         |
| Public Works                                     | 3,190              |
| Capital Outlay                                   | 895,679            |
| Transfer Out                                     | 224,114            |
| <b>Total Expenditure Disbursements</b>           | <b>20,096,141</b>  |
| <b>Total Receipts Over (Under) Disbursements</b> | <b>2,969,310</b>   |
| <b>Fund Cash Balances, January 1, 2017</b>       | <b>27,663,288</b>  |
| <b>Fund Cash Balances, December 31, 2017</b>     | <b>30,632,598*</b> |



\*Township rules require an amount equal to 25% of operating expenditures be carried over to the following year to pay bills during the first quarter of the following year. Because townships are funded primarily through real estate and property taxes, the carryover requirement was established to enable the township to pay bills until the first half tax settlement in mid March is received. The remainder is reserved to fund future capital projects such as real estate acquisition and replacement of fire trucks and medic vehicles. The Township currently has no debt service obligations.

## BOARD OF TRUSTEES

Gene Bostic  
Denise Franz King  
Charles Kranstuber

## FISCAL OFFICER

Joyce Robinson

## TOWNSHIP ADMINISTRATOR

Eric Richter

## FIRE CHIEF

Alec O'Connell

## ZONING COMMISSION

Marvin Briskey  
Tom Frazier  
R. Bruce McLoughlin  
Becky Princehorn, Secretary  
Bruce Robinson  
Pat Wilkerson

## BOARD OF ZONING APPEALS

Michael Deaton  
Richard Kear, Chair  
John Nash  
Rebecca Princehorn, Secretary  
Julie Skolnicki  
Ron Wallace

## FACILITIES

Administration & Fire Training  
Center  
6200 Eiterman Road

Fire Station 91, 6255 Shier Rings Road  
Fire Station 92, 4497 Hard Road  
Fire Station 93, 5825 Brand Road  
Fire Station 95, 5750 Blazer Parkway



Washington.Township.Dublin.Ohio



@wt\_dublinohio



---

6200 Eiterman Road  
Dublin, Ohio 43016

---

[www.wtwp.com](http://www.wtwp.com)